

## **PET POLICY**

We allow guests to bring their dogs with them to enjoy their stay at the Villas of Bentwater. For the comfort and safety of all our guests and their dogs, we kindly request that all dog owners act responsibly and respect other guests. As such, the following policies will apply:

- The dog weight restriction is 50 pounds for a single dog. If your dog exceeds this weight, we will not be able to welcome them to the Resort. There is a maximum of two dogs per room, per stay.
- In order to ensure the utmost comfort for all our guests and staff, we ask that you notify us of your plans to bring your dog(s) when you book your reservation.
- A non-refundable one-time fee of \$100 will be imposed for stays up to 3 nights. An additional \$200 deep-cleaning fee will be charged for stays from 4 to 13 nights. Service dogs covered by Title III of the Americans with Disabilities Act are exempt from this fee.
- Your dog should have all recommended vaccinations currently up to date. You agree to obtain and provide current records from a licensed veterinarian regarding your dog should Bentwater request this information at any time.
- Dogs should always be on a leash or in a crate when in public spaces on the property. Dogs must always be in a crate when you are not in the hotel room.
- Dogs should always be supervised while on the property. A \$20 per hour fee will be assessed if a
  dog is left unattended.
- In order to receive housekeeping service, the dog(s) must be in a crate, and guests must display the special <u>Pet "Do Not Disturb"</u> sign on the exterior of the front door to alert housekeeping that a dog is in residence.
- Dogs are not allowed in food & beverage areas, the Sports Center, Salon & Spa, near any of the
  pools, indoor meeting and function spaces or on any of the golf courses. This does not apply to
  Service dogs covered by Title III of the Americans with Disabilities Act.
- Guests are responsible for all personal injuries and/or property damage related to their dog(s).
   Guests are also responsible for dog waste clean-up inside the hotel and throughout the property grounds. If there is damage to the property, or if carpet or furniture require cleaning and/or repair, a fee will be assessed in the amount of the cost to clean, repair or replace. The Resort reserves the right to charge the credit card/account on file to cover the cost of damages.
- Guest agrees to indemnify and hold harmless Bentwater Yacht & Country Club, Ltd., the resort, its
  operators and owners and their respective affiliates from all liability and/or damage suffered as a
  result of their pet.
- Breed Restrictions will apply: Rottweiler, Doberman Pincher, Chow Chow, Akita and Pit Bull
- Bentwater reserves the right to remove guests whose pets are deemed noisy or disruptive.
- If guests are found to have a pet not in accordance with our Pet Policy, a \$250 fee will be assessed and Bentwater reserves the right to remove the guests.